

SPA ETIQUETTE

ARRIVAL

We recommend you arrive 15 minutes prior to your scheduled appointment for all spa treatments. This will allow you time to change into your spa attire and complete the necessary health questionnaire before the commencement of your treatment.

Arriving late will minimise your spa treatment as all treatments commence and conclude as scheduled.

As the spa is a place of relaxation with tranquil surrounds, we request that you turn off your mobile phone and/or pager and leave these items in your locker.

At the completion of your treatment you are provided with the luxury of additional time to relax in our resting lounge.

SPA ATTIRE

For your comfort, we request that for all body treatments you leave on your appropriate undergarments or wear the disposable undergarments provided for you, this will be advised by your spa therapist during your consultation.

During your treatment, you will be securely draped at all times while only exposing the specific area being worked on. When having a hydrotherapy treatment, you will be requested to wear the disposable undergarments provided for you or your own bathing suit, this will be advised when making your reservation. Please bring open footwear to return home in after any foot treatment.

MEDICAL INFORMATION

We request that you disclose any medical conditions and/or prescription medication you are taking as some treatments may be contraindicated. It is recommended that you receive only one heat treatment per day.

Pregnant women and individuals with varicose veins are requested to avoid heat treatments. Following any heat treatment it is important to not participate in any anaerobic activity for at least an hour and drink plenty of water. Please avoid the consumption of alcohol before, during or directly after any heat treatment.

RESERVATIONS & CANCELLATION POLICIES

All reservations must be secured with a major credit card. We understand that on occasion you may need to cancel or reschedule your appointment, and as we have specially reserved an appointment for you, we require 24 hours notice of your inability to attend, or a cancellation fee of 50% of your treatment will be charged. However we are happy to reschedule your appointment where practical.

If you do not advise us of your appointment cancellation you will be charged a fee of 100% of your treatment cost. This policy also includes payments made with gift vouchers, where they will be forfeited. As a valued guest we appreciate your co-operation with our reservations policies.

PRIVACY

As we value your privacy, all personal and medical information provided will be treated confidentially and securely, and will not be passed onto third parties without your written consent.

PUBLIC HOLIDAYS

A 15% surcharge applies to all public holidays.

PARKING

On-site undercover security parking is available (90 minutes complimentary).

GIFT CERTIFICATES

We offer Gift Certificates for all available treatments and products of any specified amount. Purchases can be made in person, via telephone or email, with the Gift Certificate being sent directly to you or the recipient via post for a minimal fee. Gift Certificates are to be presented when redeeming treatments or products. Gift Certificates have a 6 month expiration from the purchase date.

GENERAL INFORMATION

All prices are inclusive of GST and are subject to change without notice. Where a booking has been made in advance, the original price quoted will remain unchanged.

HOURS OF OPERATION

Monday 10am to 6pm
Tuesday 10am to 6.30pm
Wednesday 10am to 6.30pm
Thursday 10am to 8.30pm
Friday 10am to 6.30pm
Saturday 9am to 5pm
Sunday 10am to 3pm

We are proud stockists of
Youngblood Mineral Cosmetics.

YOUNGBLOOD[®]

MINERAL COSMETICS

We use and supply the full range of skin care
from leading French brand Payot.

PAYOT

PARIS



mudd

THE SPA

PRICE LIST

PACKAGES

the realm	\$620
the barton	\$450
the chifley	\$370
the menzies	\$300
the deakin	\$205
the evo	\$150
the reid	\$125

FACIAL THERAPY

mudd signature facial	\$250
deluxe/institute facial	\$190
essential facial	\$120
discovery facial	\$90
rhyolite crystale dermabrasion	\$65

GENTLEMAN

mens payot facial	\$120
mens pedicure	\$90

TANNING

full body exfoliation & tan application (1hr)	\$120
full body (30 mins)	\$45
half body (20 mins)	\$30

BODY THERAPY

body cocoon	\$180
vichy shower	\$120
cellulite treatment	\$90
light legs treatment	\$90
hydrotherapy spa & aromatic hair infusion	\$60

MASSAGE THERAPY

hot stone massage (1.25 mins)	\$160
swedish (30 mins/1hr)	\$60/\$120
remedial (30 mins/1hr)	\$60/\$120
pregnancy (30 mins/1hr)	\$60/\$120
relaxation (30 mins/1hr)	\$60/ \$120

HAND & FOOT THERAPY

spa manicure	\$90
spa pedicure	\$90
hand soothe	\$70
foot replenish	\$70

COUPLES PACKAGES

unite package	\$270
harmonise package	\$200

CELEBRATION PACKAGES

wedding package	POA
group package	POA
motherto-be package	\$210

ENHANCEMENTS

make-up tuition	\$120
make-up application	\$65

EXTRAS

collagen eye treatment	\$25
firming & lifting neck treatment	\$25
lip treatment	\$25

WAXING & TINTING

refer waxing services

Refer to our website for mudd specials
and promotions.

hotel realm

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